**Vaishnavi Gopalakrishnan**

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**Summary**

* **4+ years of experience** in Software Analysis, Design, Development, Integration, Implementation, Testing and Production Support in **Web application development using Dot Net & MS SQL as backend**.
* Experience in Business Intelligence Solutions with hands on expertise on **Business Intelligence Development Studio and** reporting using **RDLC Reports.**
* Expertise in **Import & Export Wizard of MS SQL** for migration of data from one server to another server between different enviromnent like Dev, QA and Production
* Good understanding of **Querying & Administering concepts** & software life cycle model.
* Knowledge of ETL application.
* Attended internal trainings on Angular JS, BootStrap, Mongo DB, ServiceNow.
* Effective leadership skills with good written, verbal communication and presentation skills.
* Proficient and prompt in learning and adapting to new technologies.
* Self-motivated with result-oriented approach.
* Familiar with the Software Development Life Cycle (SDLC), including requirement analysis, design, development, testing, and implementation.
* Polished and professional communication and collaborative abilities.
* Experienced in programming of web and windows applications.
* Knowledge in MVC, AWS.

**Technical & Soft Skills**

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| --- | --- |
| **BI Tools** | MS BI Tool (SSIS) & Import & Export Wizard |
| **Database** | MS SQL, MySQL |
| **Operating**  **Systems** | Windows 7,8,10 |
| **Languages** | C, C++, C#, HTML5, CSS3, SQL, PL/SQL |
| **Scripting** | JavaScript, JQuery |
| **Framework** | ASP .Net 3.5, 4, 4.5(MVC Entity Framework) |
| **Knowledge of** | RDLC, Service Now Development, ITIL, SharePoint, AWS |
| **Presentation** | Requirement analysis, Effort schedule preparation, Presenting the same to clients and higher management (Team Lead & Manager) |
| **Innovation & Automation** | Tool to track the Onsite returnees by sending reminders to managers based on the expected return date. Received rating 1 for the same. |

**Salient Projects**

**Resource Management**

**Description:**

Resource Management is a tool for managing the employee Head Count, allocate employees to project, make them billable/non-billable, change manager name, extract allocation/bench report, manage onsite employees, update employee details etc. I am in-house IT support team.

**Exit Management System**

**Description:**

EMS is a tool for raising exit of employees, on behalf exit by HR Lead, Involuntary exit by HR SPOC, Manager acknowledgement, No Dues clearance, Leave update & Full and Final settlement.

**Finance & Gratuity payment**

**Description:**

Gratuity Payment form is used by employees to submit their gratuity form for processing by finance team. Gratuity Administration is used by Gratuity SPOC to submit gratuity form for involuntary employees, Gratuity Admin report is used for extracting employees’ details who have submitted the form.

**Compensation Statement & Bonus Retention**

**Description:**

This tool is used for sending bulk mails to employees regarding their bonus and revised compensation details.

**Roles & Responsibilities:**

* Playing the role of Team member with in Web Tech CoE Team.
* Defined the process documents for accessing the internal tools on Production environment.
* Transporting the projects from one environment to another environment.
* Actively involved in various major and minor enhancements, deployments, automation scripts, UAT executions & production support.
* Troubleshooting the issue occurred and suggesting the solutions for the development project teams. Assigning task and monitoring to new joiners.
* Monitoring the platform loads and archiving data regularly.
* Managing Customer expectations and Support tasks with the team.
* Delivery support responsibility. Coordinate staffing requirements.
* Identify gaps and work on process improvement with team.
* Look out for areas where the team can add value in providing better service.
* Periodic Review/Monitoring of Projects and tasks with the support leads and Managers
* Test case preparation for unit & integration testing.
* Involved in peer testing.

**Environment:**

OS Environment : Windows 7

Tools : Visual studio 2008, 2010, 2012, SQL Server 2008, 2012.

Team : 2

**Online Shopping**

**Description:**

This tool is used for shopping online. Created using MVC Entity Framework. Code first approach. Made this utility as a student trainee in NIIT.

**Roles & Responsibilities:**

* Playing the role of Team lead within the team of 3.
* Designed the pages. Created database, model, view and controller.

**Table creations in Business Line**

**Description:**

This tool is used for generation tables in the newspaper. Created using C# Dot Net. Made this utility during the summer internship program in The Hindu Newspaper.

**Passport generation using differentiated virtual password system**

**Description:**

This tool is used for generation of passport in a secure manner. Created using PHP and MySQL. Made this utility during final year of college.

**Appreciations**

* Recognized and got rating 1 among my peers in Team.
* Provided training on various applications to new joiners.
* Received appreciations from users for prompt action.
* Taking ownership and working on tickets, incidents and enhancements.
* Diversified and Talent club lead.
* Organizing various events for employees during cultural & celebration of festivals.
* Participated in Hackathon Service Now.
* Worked in AWS implementation with ADFS.

**Education & Work Profile**

* Adarsh Vidyalaya Mat. Hr. Sec. School, Chennai.
* Bachelor of Technology in Information Technology from Maharaja Engineering College, Avinashi, from 2009 to 2013. Affiliated to Anna University with 3.93 CGPA.
* Summer Internship program in The Hindu (Kasturi & Sons Ltd) as a trainee for 2 weeks.
* PGPIT in Dot Net Specialization in NIIT with Good grade.
* Worked part time in The NIIT Ltd as a faculty for 3 months.
* Worked as Associate Professional: Application Delivery with DXC Technology (Formerly known as CSC India Pvt. Ltd.) since June 2014 to May 2018.

**Certifications**

* Querying in MS SQL Server 2012 – 70 461.
* Administering MS SQL Server 2012 – 70 462.
* Microsoft Certified Professional from Microsoft Technologies.

**Project preference**

* **Programming Language**: C/C++.
* **Database**: MySQL/SQLite